

## Case Studies

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### Product Complaint Investigations

#### Case study no. 1

A local resident complained about odours as a result of digestate spreading, the complaint specified the impact of weather conditions and spreading areas were exacerbating odour issues. In response to this, a spot inspection was performed, finding no issues. The inspector noted that separated liquor was spread on 21st & 22nd July 2021 on land approximately 1 mile from the complainant's property. The inspector noted that spreading notifications are issued to local residents prior to commencing to keep them informed and involved. No issues were identified and the complaint was signed off. The full complaint can be found [here](#).