



Biofertiliser Certification Scheme Complaint form

Complainant

Record name, or 'withheld' if requested but not given by complainant, or 'not supplied' if was not requested by person receiving the complaint.

Name of person who makes the complaint	
Organisation name and team/department name, if applicable	
Address	
Telephone	
Fax	
E-mail	
Please tick the box if complainant details are to be maintained confidential during the course of the investigation and afterwards	<input type="checkbox"/>

Complaint about

Organisation name	
AD plant location	
Digestate output(s)	
BCS number	

Details of person who recorded the complaint on this record:

Name	
Organisation name	
Telephone	
Fax	
E-mail	
Telephone	

Nature and record of complaint

1. Does the complainant have a concern over the quality or fitness for purpose of the digestate supplied / produced?	<input type="checkbox"/> Yes <input type="checkbox"/> No
2. If yes, which specific quality aspect/s is the complainant concerned about?	
<i>Your notes</i>	
3. If not, are there any other aspects of compliance with the requirements of PAS 110 , the Anaerobic Digestate Quality Protocol or REAL BCS Scheme Rules that the complainant is concerned about? If yes, please specify <i>Example: the digestate received has been supplied with misleading or incomplete information/claims.</i>	
<i>Your notes</i>	
4. Is there evidence available to support the above allegations? <i>If yes, describe the evidence and, if possible, supply it with this complaint form. Photographs are an example of evidence that can be used to support your allegations.</i>	
<i>Your notes</i>	